



WITNESS STATEMENT

Criminal Procedure Rules, r 27. 2; Criminal Justice Act 1967, s. 9; Magistrates' Courts Act 1980, s.5B

URN: / /

Statement of: Amanda Garnham

Age if under 18: OVER 18 (if over 18 insert 'over 18') Occupation: POLICE OFFICER

This statement (consisting of 1 page(s) each signed by me) is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated anything in it, which I know to be false, or do not believe to be true.

Signature: Amanda GarnhamDate 14/7/15

Tick if witness evidence is visually recorded (supply witness details on rear)

Further to my statement dated 8 June 2015.

Please find attached Exhibits AG/7 , AG/8 and AG/9 completed banning letters, incident reports and refusals register.

Whilst this highlights good work from the premises, it also highlights the fact that there are intoxicated customers causing a nuisance at the premises and trying to be served whilst intoxicated.

The refusals register shows that ther majority of alcohol refusals are after 2300 hours due to high levels of intoxication. The Constabulary still maintains its stance that licensable activities hours should be reduced.

Signature:  Signature witnessed by:



AG/7

BANNING LETTER

MAID'S HEAD PUBLIC HOUSE
9 KINGSWAY
MILDENHALL
IP28 7HN

DATE: 27-3-15

PERSONS NAME

DEAR:

[REDACTED] [REDACTED]

YOU ARE BANNED FROM THE MAIDS HEAD, 9 KINGSWAY, MILDENHALL IP28 7HN

The staff at the premises are working with the community, Police and Greene King to promote a safer environment for customers and residents.

Your conduct and or presence in this venue undermines these efforts, therefore, the premise's management have made the decision to ban you for a period of6..... months. Please do not attempt to gain entry within this time and respect the staff and Management's decision.

The Police and Greene King do not influence the decision on who is banned from a licensed premises, however, fully support the premises with it's decision. BEHAVE OR BE BANNED.

Signed:

Supported by



BANNING LETTER

MAID'S HEAD PUBLIC HOUSE
9 KINGSWAY
MILDENHALL
IP28 7HN

DATE: 29-3-15

PERSONS NAME

DEAR: [REDACTED] [REDACTED]

YOU ARE BANNED FROM THE MAIDS HEAD, 9 KINGSWAY, MILDENHALL IP28 7HN

The staff at the premises are working with the community, Police and Greene King to promote a safer environment for customers and residents.

Your conduct and or presence in this venue undermines these efforts, therefore, the premise's management have made the decision to ban you for a period of months. **Please do not attempt to gain entry within this time and respect the staff and Management's decision.**

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Signed:

Supported by



BANNING LETTER

MAID'S HEAD PUBLIC HOUSE
9 KINGSWAY
MILDENHALL
IP28 7HN

DATE: 4-4-15

PERSONS NAME

[REDACTED] [REDACTED]

DEAR:

YOU ARE BANNED FROM THE MAIDS HEAD, 9 KINGSWAY, MILDENHALL IP28 7HN

The staff at the premises are working with the community, Police and Greene King to promote a safer environment for customers and residents.

Your conduct and or presence in this venue undermines these efforts, therefore, the premise's management have made the decision to ban you for a period of 12 months. Please do not attempt to gain entry within this time and respect the staff and Management's decision.

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Signed:



L. Munnick DPS

Supported by



BANNING LETTER

MAID'S HEAD PUBLIC HOUSE
9 KINGSWAY
MILDENHALL
IP28 7HN

DATE: 5-4-15

PERSONS NAME



DEAR:

YOU ARE BANNED FROM THE MAIDS HEAD, 9 KINGSWAY, MILDENHALL IP28 7HN

The staff at the premises are working with the community, Police and Greene King to promote a safer environment for customers and residents.

Your conduct and or presence in this venue undermines these efforts, therefore, the premise's management have made the decision to ban you for a period of 12 months. Please do not attempt to gain entry within this time and respect the staff and Management's decision.

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Signed:

L. MALWE P.S

Supported by



BANNING LETTER

MAID'S HEAD PUBLIC HOUSE
9 KINGSWAY
MILDENHALL
IP28 7HN

DATE: 24-4-15

PERSONS NAME

[REDACTED]

DEAR:

YOU ARE BANNED FROM THE MAIDS HEAD, 9 KINGSWAY, MILDENHALL IP28 7HN

The staff at the premises are working with the community, Police and Greene King to promote a safer environment for customers and residents.

Your conduct and or presence in this venue undermines these efforts, therefore, the premise's management have made the decision to ban you for a period of6..... months. Please do not attempt to gain entry within this time and respect the staff and Management's decision.

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Signed:



L MALONE - D.P.S

Supported by



SUFFOLK
CONSTABULARY

BANNING LETTER

MAID'S HEAD PUBLIC HOUSE
9 KINGSWAY
MILDENHALL
IP28 7HN

DATE: 16-5-15

PERSONS NAME

DEAR:


YOU ARE BANNED FROM THE MAIDS HEAD, 9 KINGSWAY, MILDENHALL IP28 7HN

The staff at the premises are working with the community, Police and Greene King to promote a safer environment for customers and residents.

Your conduct and or presence in this venue undermines these efforts, therefore, the premise's management have made the decision to ban you for a period of 12 months. Please do not attempt to gain entry within this time and respect the staff and Management's decision.

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Signed:


L. MARC D.P.S

Supported by



BANNING LETTER

MAID'S HEAD PUBLIC HOUSE
9 KINGSWAY
MILDENHALL
IP28 7HN

DATE: 17-5-15

PERSONS NAME



DEAR:

YOU ARE BANNED FROM THE MAIDS HEAD, 9 KINGSWAY, MILDENHALL IP28 7HN

The staff at the premises are working with the community, Police and Greene King to promote a safer environment for customers and residents.

Your conduct and or presence in this venue undermines these efforts, therefore, the premise's management have made the decision to ban you for a period of life months. Please do not attempt to gain entry within this time and respect the staff and Management's decision.

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Signed:



L. MALWE

Supported by



BANNING LETTER

MAID'S HEAD PUBLIC HOUSE
9 KINGSWAY
MILDENHALL
IP28 7HN

DATE: 29-5-15

PERSONS NAME

[REDACTED] [REDACTED]

DEAR:

YOU ARE BANNED FROM THE MAIDS HEAD, 9 KINGSWAY, MILDENHALL IP28 7HN

The staff at the premises are working with the community, Police and Greene King to promote a safer environment for customers and residents.

Your conduct and or presence in this venue undermines these efforts, therefore, the premise's management have made the decision to ban you for a period of12..... months. Please do not attempt to gain entry within this time and respect the staff and Management's decision.

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Signed:



L. MALCOVE D.P.S.

Supported by



BANNING LETTER

MAID'S HEAD PUBLIC HOUSE
9 KINGSWAY
MILDENHALL
IP28 7HN

DATE: 1-6-15

PERSONS NAME

[REDACTED]

DEAR:

YOU ARE BANNED FROM THE MAIDS HEAD, 9 KINGSWAY, MILDENHALL IP28 7HN

The staff at the premises are working with the community, Police and Greene King to promote a safer environment for customers and residents.

Your conduct and or presence in this venue undermines these efforts, therefore, the premise's management have made the decision to ban you for a period of months. Please do not attempt to gain entry within this time and respect the staff and Management's decision.

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Signed:



C. MALWE

Supported by



BANNING LETTER

MAID'S HEAD PUBLIC HOUSE
9 KINGSWAY
MILDENHALL
IP28 7HN

DATE: 3-6-15

PERSONS NAME

[REDACTED] [REDACTED]

DEAR:

YOU ARE BANNED FROM THE MAIDS HEAD, 9 KINGSWAY, MILDENHALL IP28 7HN

The staff at the premises are working with the community, Police and Greene King to promote a safer environment for customers and residents.

Your conduct and or presence in this venue undermines these efforts, therefore, the premise's management have made the decision to ban you for a period of³..... months. Please do not attempt to gain entry within this time and respect the staff and Management's decision.

The Police and Greene King do not influence the decision on who is banned from a licensed premises, however, fully support the premises with it's decision. BEHAVE OR BE BANNED.

Signed:


L. MAHONEY D.P.S.

Supported by



BANNING LETTER

**MAID'S HEAD PUBLIC HOUSE
9 KINGSWAY
MILDENHALL
IP28 7HN**

DATE: 8-6-15

PERSONS NAME

DEAR:



YOU ARE BANNED FROM THE MAIDS HEAD, 9 KINGSWAY, MILDENHALL IP28 7HN

The staff at the premises are working with the community, Police and Greene King to promote a safer environment for customers and residents.

Your conduct and or presence in this venue undermines these efforts, therefore, the premise's management have made the decision to ban you for a period of 12 months. Please do not attempt to gain entry within this time and respect the staff and Management's decision.

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Signed:



L. MALONE D.P.S

Supported by



BANNING LETTER

MAID'S HEAD PUBLIC HOUSE
9 KINGSWAY
MILDENHALL
IP28 7HN

DATE: 10-6-2015

PERSONS NAME

[REDACTED] [REDACTED]

DEAR:

YOU ARE BANNED FROM THE MAIDS HEAD, 9 KINGSWAY, MILDENHALL IP28 7HN

The staff at the premises are working with the community, Police and Greene King to promote a safer environment for customers and residents.

Your conduct and or presence in this venue undermines these efforts, therefore, the premise's management have made the decision to ban you for a period of 6 months. Please do not attempt to gain entry within this time and respect the staff and Management's decision.

The Police and Greene King do not influence the decision on who is banned from a licensed premises, however, fully support the premises with it's decision. BEHAVE OR BE BANNED.

Signed:

[Handwritten Signature]

C MAIDIE

LANDLADY D.P.S

Supported by



GREENE KING
BURY ST EDMUNDS



**SUFFOLK
CONSTABULARY**

Post incident report form

House name Maids Head
 Agreement holder
 DPS Louise Mairone
 Date and time of incident 24-4-15 21:00

Details of the incident (give as much detail as possible)
 Customers
 Entered pub at 18:24 bought 3 Carlsbergs by
 All sat on middle lane at front bar. bought 3 more coldsogs
 at 19:00 and continued sitting at table with
 Spilt drink and cleaned up. Another 3 Carlsbergs bought
 at Spilt another cleaned up. Another 3 drinks
 bought at took into hallway to calm him down at
 then both sat down together, at George was leaving his

Police or other responsible authorities in attendance (Name, position, rank, title, address)
 ?

Had a fight of to which responded trying to hold them down
 retaliated and a fight broke out. 2 customers helped to get
 Actions taken
 them apart and Jacquie (bar) & Chris Styles (bj) helped also.
 Jacquie then came up to me upstairs to let me know. Myself,
 & Jacquie went to alleyway where an American man called the police
 & came on arguing and George pulled shirt from fence
 to his like. They then followed to outside & calm down.
 needed a wee and was doing that against fence when police
 arrived

Witness 1 Name <u>Jacquie Dear</u> Contact details <u>Bar Staff</u>	Witness 2 Name Contact details
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Please send a copy of this form to your Pub Partners BDM directly or by email to licensingpp@greeneking.co.uk

Post incident report form

House name Maid's Head
 Agreement holder
 DPS Louise Malone
 Date and time of incident 17/05/15 01:30

Details of the incident (give as much detail as possible)

.....
 [redacted] (Premis owner) cut off at 12.30am
 Causing dropping a girl and she stopped him
 Door Staff (Sandra) told him to leave, he then
 grabbed her arm to which she escorted him out premises
 Sam tried to get in back garden through back end. (Car) told him to
 stop & go home. Sam then fringed the reason to which the Doorman
 had to restrain him and I called the police

Police or other responsible authorities in attendance (Name, position, rank, title, address)

Actions taken

Called the police to handle the situation.
 Person ([redacted]) arrested
 Statements followed by Jack Leonard & Sandra (over staff)

Witness 1 Name <u>Chris Manning</u> Contact details <u>Pub</u>	Witness 2 Name <u>Paul Manning</u> Contact details <u>Pub</u>
--	---

Please send a copy of this form to your **Pub Partners BDM** directly or by email to licensingpp@greeneking.co.uk

Post incident report form

House name Maid's head
Agreement holder
DPS Lynne
Date and time of incident Friday 22-5-15

Details of the incident (give as much detail as possible)

.....
.....
[Redacted] not allowed in premises due to intoxicated & late entry. Waited outside for a while causing no nuisance. ex-girl came at end of night, he didn't leave alone, her boyfriend asked him to back off and [Redacted] got him by the throat against wall, bar staff broke them apart at the point

Police or other responsible authorities in attendance (Name, position, rank, title, address)

No

Actions taken

Boyfriends ([Redacted]) brother came post in truck & picked up [Redacted] and went on their way. [Redacted] then shuffled up Aleyway

<p>Witness 1 Name <u>Liam (bar staff)</u> Contact details</p>	<p>Witness 2 Name <u>Craig Morgan</u> Contact details</p>
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Please send a copy of this form to your **Pub Partners BDM** directly or by email to licensingpp@greeneking.co.uk

Cottrell

Post incident report form

House name Maids Head
Agreement holder
DPS L. McAule
Date and time of incident Tues 28-5-15 / Friday 29/5/15 12 midnight

Details of the incident (give as much detail as possible)
.....
Female ([redacted]) come in with male, already had a few drinks but seemed ok. kept eyeing up women like she wanted a fight. She then started on [redacted] to which was defended and [redacted] with the pub. outside [redacted] was upset by her brother and it all kicked off with [redacted] behind a [redacted] brother outside of pub.

Police or other responsible authorities in attendance (Name, position, rank, title, address)
.....
.....

Actions taken
Police called. I told to all move on.
[redacted] banned until further notice
[redacted] talked to about temper & not fighting outside pub.

Witness 1 Name <u>Alex Sims</u> Contact details <u>Pub</u>	Witness 2 Name <u>Chris Morris</u> Contact details <u>Pub</u>
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Please send a copy of this form to your Pub Partners BDM directly or by email to licensingpp@greeneking.co.uk

Post incident report form

House name MAIDS HEAD
Agreement holder Green King
DPS LOUISE MALONE
Date and time of incident 20-6-0300 am

Details of the incident (give as much detail as possible)

3 Men trying to stand outside pub on closing into glasses of drink had come from somewhere else as they had not been on our premises drinking at all day / night. Moved on for a little while after being told to move away but come back at 3am and sat across the road drinking & talking until 4am.

Police or other responsible authorities in attendance (Name, position, rank, title, address)

Actions taken

Had been told by door staff & myself to move on. When come back we asked them to move on again but we just got a mouthful of abuse. Cleared up their rubbish in morning as to not get the blame

Witness 1

Name Jacquie Deor
Contact details Pub

Witness 2

Name Cheryl & Max Cockrill
Contact details Pub

Please send a copy of this form to your Pub Partners BDM directly or by email to licensingpp@greeneking.co.uk

Post incident report form

House name Maids head
Agreement holder
DPS Louise
Date and time of incident 20-6-15 2320

Details of the incident (give as much detail as possible)

A customer (new) sat down on bench in smoking area. Got out a bag of weed and put on table in front of Alex Simms (handlord) George Connor (bar staff). They made Bar Staff Sandra & Mike aware of this and when they escorted him out to search him he got aggressive, hitting my glass collector and trying to headbut Mike.

Police or other responsible authorities in attendance (Name, position, rank, title, address)

Actions taken

He was escorted off premises and got in car in rear carpark and drove off threatening to get the lads Dan. Sandra called police and they came out to make sure all was ok.

Witness 1 Name <u>Ian Nansen</u> Contact details <u>Maids head</u>	Witness 2 Name <u>Sandra</u> Contact details <u>Bar Staff Rejery</u>
--	--

Please send a copy of this form to your Pub Partners BDM directly or by email to licensingpp@greeneking.co.uk

REFUSALS REGISTER

	Date	Product	Time	Name of Person/Description	Observations	Staff Member
13	Sunday 8 th June 2016	Fosters	7:00pm	Medium height, dark short hair, male	No ID	Jacqui
14	Friday 13 th June 2016	Stella	9:15pm	Male, medium height, short dark hair, shaggy	No ID didn't like getting ID	Jacqui
15	Friday 15 th July 2016		9:00pm	Male, short dark hair, tall	No ID Came in with group was rude when ID	Jacqui
16	Thursday 14 th August 2016	2 Carlsberg Pils	7:20pm	Male, short, grey tracksuit, blond hair. was buying 1 for a friend	No ID	Jacqui
17	Saturday 29 th 2016	2 Carlsberg	8:15pm	Male, ginger hair, black coat one had ID other didn't	No ID was not happy and left	Jacqui
18	Monday 8 th January 2015		9:05	Female short, long black hair	No ID went to go outside when asked for ID she tried to hide behind	Jacqui
19	Tuesday 24 th March 2015	Carlsberg	12:05	Green coat/hoodie Friend - tall, dark, DC	cocky, foul language	Alex
20	Friday 27 th 2015	Carlsberg	20:30	Cur at drink. 9.20 kicked off and kicked w/ by door (see above)	Princess drunk Drunk - drunk	Welen
21	Monday 27 th 2015		12:00am	[Redacted] (see above) Garner, kicked off	Refused admission Refused entrance	[Redacted]
22	Friday 27 th 2015	Carlsberg	11pm	cut off due to intoxication [Redacted]	Intoxicated	[Redacted]
	Friday 11 th 2015	NO DRINK	11:20am	[Redacted]	being cocaine on dance floor, kicked off	Llallat

29 / 9

151-5-10-10 Sat



REFUSALS REGISTER

Date	Time	Product	Name of Person/Description	Observations	Staff Member
25 3-4-15	12-15am	Vodka, Hard & COKE	Dark hair, glasses, blue hoodie blue jeans, nite train	Swearing, need a smoking in area asked to leave - refused - Police called	ADU, EW
26 11	12-15am	Asahi	Blue arshers track suit top & bottom	with above	Laurie
27 6-4-15	00:15	-	[REDACTED]	Doing pace at the bar AOC BAR STAFF told lady known for trouble asked to leave	Laurie
28 5-4-15	0100	Carlsberg	[REDACTED]	known for trouble asked to leave	Ellen
29 11-4-15	00:15		Blue suit, car salesman no hair	Refractory around for PRSS, told to leave	Ellen
30 11-4-15	01:10	radical, lemon lime	[REDACTED] - blue dress brown curly hair	Knocking things from bar	Ellen
31 11-4-15	01:30		[REDACTED] told to leave, so red suit	Drunk, not party like girl & boyfriend	Ellen
32 24-4-15	9:30	Carlsberg	Fighting	AGGRESSIVE	Jean
33 24-4-15	9:30	Carlsberg	[REDACTED] (Step son co [REDACTED]) fighting	Very aggressive	Jean
34 24-4-15	9:30	Carlsberg	[REDACTED]	DRUNK	Jean
35 26-4-15		None served	2 Irish lads already bored refused service 3 times they need to enter	to enter	Georgie
36 8-5-15	0105	Stella	[REDACTED] (make noise for kicking off	Tried to enter after hours - refused	Laurie

DPS Signature 

Date 8-5-15

REFUSALS REGISTER

Date	Product	Time	Name of Person/Description	Observations	Staff Member
21/5/15 THURSDAY		11:05	Old bloke, short, corp Apparently name is [redacted] came in with blonde woman	HAD 1 PINT OF ABOORT NO MORE GIVEN DRINK	Jacqui
22/5/15 FRIDAY		10:40	[redacted]	DRINK	Jacqui
23/5/15 Saturday morning	Carlsberg	01:00pm	[redacted]	Drunk	Jacqui
28/5/15 Saturday morning		01:15pm	[redacted]	tried to get in Pub Energy Hours	Jacqui
24/5/15 Sunday		10:30	[redacted]	DRINK cut off	George
24/5/15 Sunday		10:57	[redacted] few plugs 10 puffs on cigs	Drunk cut off	George
27/5/15 Sunday		8:50	[redacted]	Drunk cut off	George
4/6/15 Thursday night	Carlsberg	10:00pm	[redacted]	Drunk falling asleep	Jacqui
4/6/15 Thursday night	Carlsberg	11:30pm	[redacted] (comes in with)	DRINK gave a bit of plabude when was told	Jacqui
5/6/2015 Fri night	Carlsberg	11:45pm	[redacted]	Drunk cut off	Jodie
5/6/2015		12:40	[redacted]	Drunk cut off	Tasha

REFUSALS REGISTER

Date	Product	Time	Name of Person/Description	Observations	Staff Member
5/6/2015 Friday	Jays Bomb	1:50	[redacted] gray polo shirt	Drunk cut off	George
5/6/2015 Friday	Vodka lemon	1:00	[redacted]	Drunk no-salt in this	George
6-6-15 Saturday	Cambay	11:34	[redacted]	Too much Alc	Laurie
12-6-15 Friday	Sambuca	8:48	[redacted]	Drunk cut off	George
15-6-15 Saturday 00:50	Cambay	00:50	[redacted] (blue hoodie) (nursing class)	been sick, curd off	Laurie
18-6-15 Thursday Night	John Amers Jager Bomb	11:45 pm	[redacted] Comes in with	Drunk fell out of chair to 45 stairs before he went outside	Jacqui
19-6-15 Friday Night	carlsberg	9:15 pm	[redacted]	Drunk falling asleep	Jacqui
19-6-15 Friday Night	oo & coke	11:45	[redacted]	too INTOXICATED	Jodie
20-6-15	No chul	00:20	[redacted] / Not allowed in us concrete walk straight	Too much Alcohol	Laurie
28-6-15	carlingford	11:30	[redacted]	intoxicated	Jodie
2-7-15	Entry	11:55	[redacted]	Drunk on Entry	Jacqui
3-7-15	Entry	4:45 am Friday	[redacted] Barred for 6 months on 2/14/15	stool barred So no entry	Jacqui

was fine about
16, no problems

DPS Signature *[Signature]*

Date 3-7-15

REFUSALS REGISTER

Date	Product	Time	Name of Person/Description	Observations	Staff Member
61 3-2-15	Beer Bomb	9:35	[REDACTED]	Drunk	Trinie
62 3-2-15	Coral Sheg	11:00 PM	[REDACTED]	Fell asleep/ drunk	Jodie
63 Fri 3 July 2015		23:58	Vodka martini Dark hair male 5'6 Stinks	Drunk Sick	Chris
64 Fri 3 July 2015		23:58	[REDACTED]	Drunk	Jodie
65 Fri 3 July 2015		00:25	[REDACTED]	Drunk	Jacqui
66 Fri 3 July 2015	Vodka Limonade	00:30	DISSED outside by door Short dark hair wants out female	Drunk Being Sick	Chris
67 Saturday 25 July 2015	Entry	11:30 -00:00	[REDACTED] Confirmed by Alex	No drink Given to leave	Chris
68					
69					